



### **If an Inappropriate Picture Pops Up**

**18.** If an inappropriate image makes it through a filter and pops up on the screen, one must immediately look away without thinking about what he just saw. (As explained in the halachos of shemiras einayim)

**Tip:** If an inappropriate picture does pop up unexpectedly, one can click the “minimize” button (located in the top right corner of the page) right away. This will immediately cause the picture to become invisible, and one can then close the page or call the filter company to work it out.

**19.** If an inappropriate image or video pops up, it is important to inform the filter company to ensure that it doesn’t happen again, both to this user and to others.

Technology changes constantly and upgrades must be made, but unless the company is informed of the problem, they will not be aware that they need to fix it. Furthermore, problems can always occur with the filter on one’s computer and sometimes a glitch must simply be fixed.